

June 29, 2023

# LTC COVID-19 Update

Presented by:

**Lori Davenport, Director of Regulatory & Clinical Affairs**  
**Indiana Department of Health Team**



1

## Today's Topics



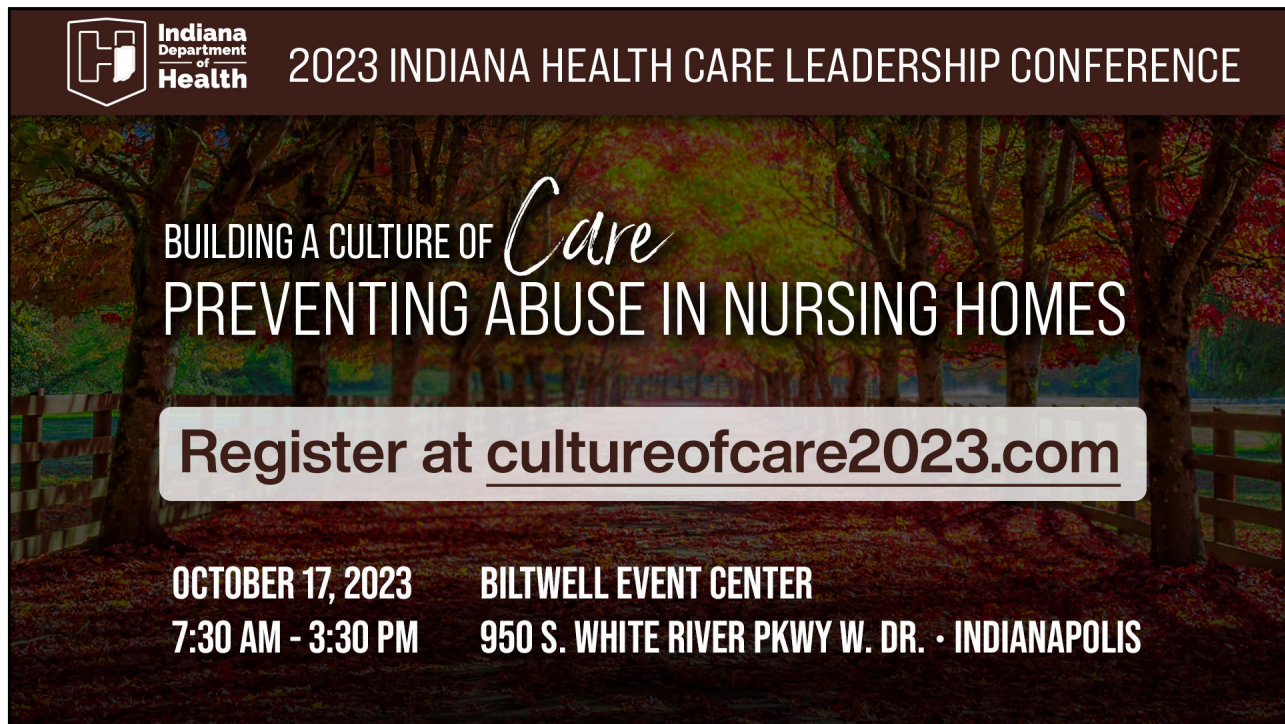
- AG Medicaid Fraud Control – Jordan Stover, IDOH Assistant Commissioner
- Leadership Conference – Suzanne Williams
- QIO Overview of Resources – Teresa Hostettler, Lead QI Advisor
- PASRR Delay Update – Residential Waiver and Oxygen – Q&A – Lori Davenport


***Mechanisms of Successful Maintenance Departments, a webinar on July 25, details [HERE](#)***

***IHCA/INCAL Convention & Expo – Spotlight on Quality, July 31-Aug 1, details [HERE](#)***

***MDS Mastermind Webinar Series, starts Aug 10, details [HERE](#)***

2



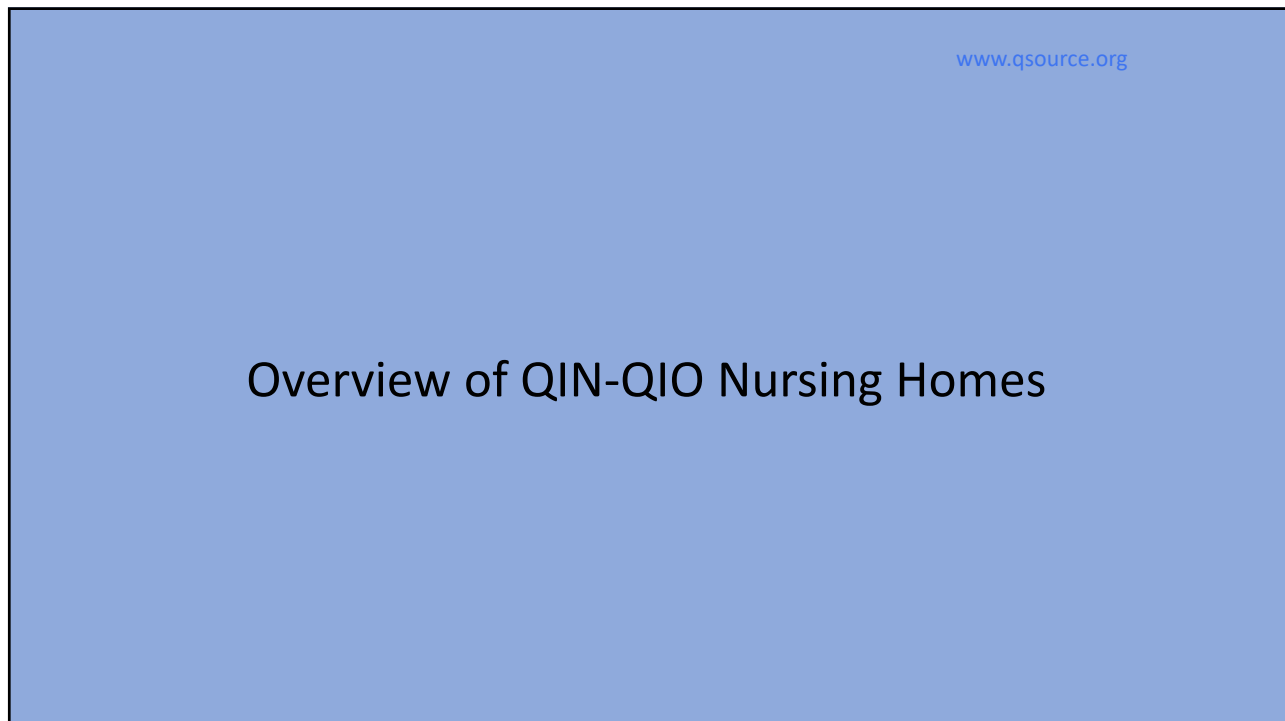
 **Indiana  
Department  
of  
Health**    **2023 INDIANA HEALTH CARE LEADERSHIP CONFERENCE**

**BUILDING A CULTURE OF *Care*  
PREVENTING ABUSE IN NURSING HOMES**

**Register at [cultureofcare2023.com](https://cultureofcare2023.com)**

**OCTOBER 17, 2023      BILTWELL EVENT CENTER  
7:30 AM - 3:30 PM      950 S. WHITE RIVER PKWY W. DR. • INDIANAPOLIS**

3



[www.qsource.org](http://www.qsource.org)

**Overview of QIN-QIO Nursing Homes**

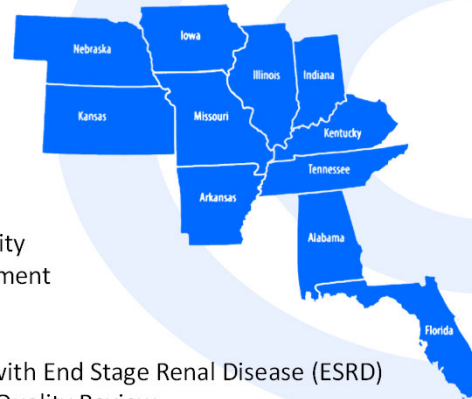
4

## Who We Are

Qsource has nearly five decades of experience working with healthcare providers through Medicare and Medicaid contracts.

Qsource serves as the Medicare Quality Innovation Network-Quality Improvement Organization (QIN-QIO) for Indiana.

Qsource operates in 10 other states with End Stage Renal Disease (ESRD) Networks as well serving as External Quality Review.



5

## Nursing Home Focus QIO Contract

- Opioid Utilization and Misuse
- Patient Safety
  - Decrease adverse drug events
  - Decrease in hospitalizations related to facility acquired infections
- COVID bundle for infection control
- Established/documented safe visitor policy
- Established/documented cohorting plan
- Participation in a Learning and Action Network (LAN) opportunity
- QIO-reviewed public health emergency preparedness plan



6

## Nursing Home Focus QIO Contract (cont'd)

- Care Coordination
  - Emergency Department (ED) visits
  - Decrease in 30-day readmissions to hospital
- Immunizations
  - Influenza
  - Pneumonia
  - COVID-19
- Training Opportunity
  - Complete CMS approved Infection Control and Prevention training



7

## Nursing Home Assistance

- QAPI Education, Assistance & Toolkit
- Infection Prevention
  - Antibiotic Stewardship Toolkit
  - Video Vignettes
  - Virtual Escape Room
  - Infection Preventionist Support/Training
  - Viven Health Collaboration



8

## Nursing Home Assistance

- Survey Preparedness
  - Staff Education
  - Competency-Based Skills' Fair
  - Audits
  - Mock Surveys
- Assistance with Directed Plan of Corrections
  - Preparing the DPOC
  - Staff Education



9

## Nursing Home Assistance

- Onsite Visits
  - Skill competencies
  - Observations of compliance
  - Policy and Procedure development
- NHSN Assistance
- Fall Prevention Education & Assistance
- Advance Care Planning



10

## Antipsychotics & Opioids – Nursing Home Collaboratives Meetings

- **July Dates**

- July 18, 2023, at 1:00 P.M. CST - Evansville, IN
- July 19, 2023, at 1:00 P.M. EST - New Albany, IN
- July 20, 2023, at 1:00 P.M. EST - Seymour, IN
- July 25, 2023, at 1:00 P.M. CST - Merrillville, IN
- July 26, 2023, at 1:00 P.M. EST - South Bend, IN
- July 27, 2023, at 1:00 P.M. EST - Huntington, IN



[Register Now](#)



11

## Antipsychotics & Opioids – Nursing Home Collaboratives Meetings

- **August Dates**

- August 15, 2023 at 1:00 P.M. EST - Terre Haute, IN
- August 16, 2023 at 1:00 P.M. EST - Columbus, IN
- August 17, 2023 at 1:00 P.M. EST - Rushville, IN
- August 22, 2023 at 1:00 P.M. EST - Indianapolis, IN
- August 23, 2023 at 1:00 P.M. EST - Lebanon, IN
- August 24, 2023 at 1:00 P.M. EST - Marion, IN



[Register Now](#)



12

## Qsource Nursing Home Webpage, Podcasts, & Newsletters

[Qsource Nursing Home Webpage](#) [Nursing Homes – Qsource QIO Resources](#)

[Resources](#) [Resource Library – Qsource QIO Resources](#)

[Podcasts](#) [Qsource | Podcasts](#)

[Newsletters](#) [Newsletters – Qsource QIO Resources](#)



13

## Your Quality Improvement Advisors

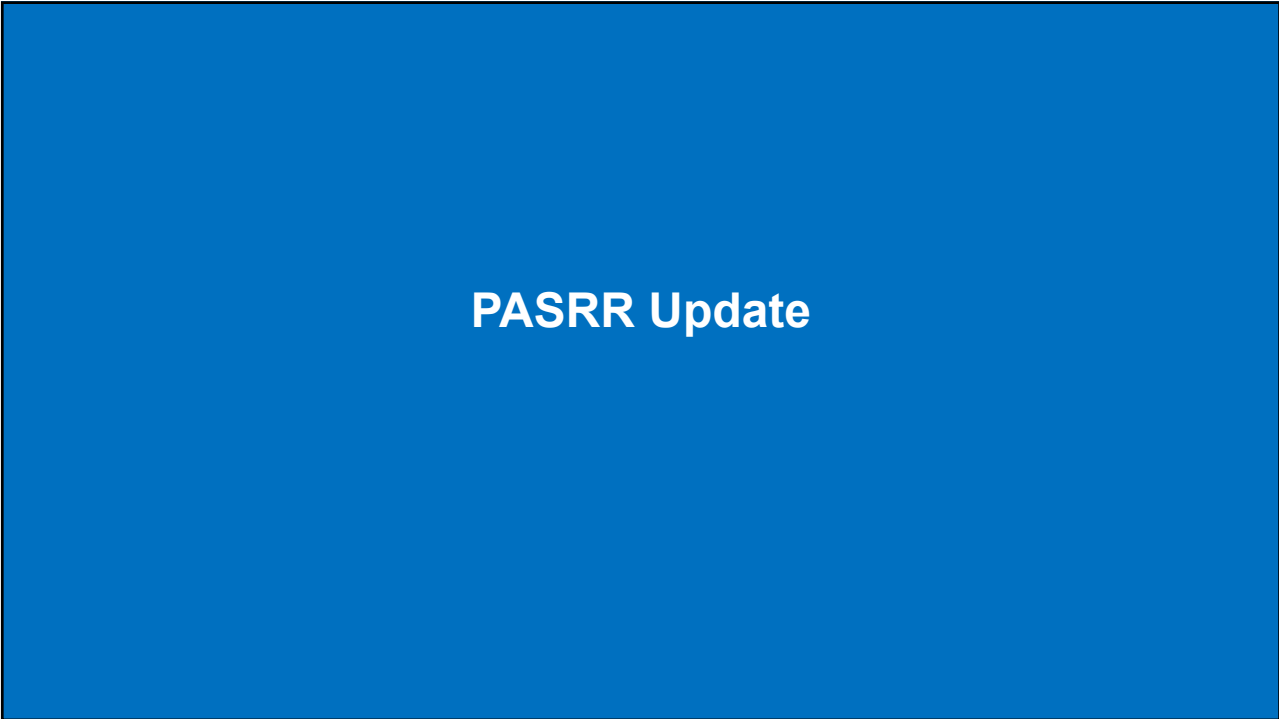
|                                |  |                |
|--------------------------------|--|----------------|
| <b>Teresa Hostettler, Lead</b> | <a href="mailto:thostettler@qsource.org">thostettler@qsource.org</a>     | (317) 559-6543 |
| <b>Candace Lord</b>            | <a href="mailto:clord@qsource.org">clord@qsource.org</a>                 | (317) 829-0143 |
| <b>Nedra Bridgewaters</b>      | <a href="mailto:nbridgewaters@qsource.org">nbridgewaters@qsource.org</a> | (317) 678-9088 |
| <b>Angeleta Hendrickson</b>    | <a href="mailto:ahendrickson@qsource.org">ahendrickson@qsource.org</a>   | (317) 735-3551 |
| <b>Marilyn Farran</b>          | <a href="mailto:mfarran@qsource.org">mfarran@qsource.org</a>             | (317) 559-6519 |
| <b>Jerrie Yost</b>             | <a href="mailto:jyost@qsource.org">jyost@qsource.org</a>                 | (317) 868-5057 |
| <b>Kelly Gordon</b>            | <a href="mailto:kgordon@qsource.org">kgordon@qsource.org</a>             | (317) 936-0004 |



14



15



16



## PASRR Delays Reported

- IU Lafayette
- Franciscan
- VA Hospital
- Methodist – Indy
- Community – Anderson
- Parkview
- Ascension – Anderson
- 3-7 days for Level 1 and 5-10 days for Level 2



17

## FSSA Residential Waiver Onsite Audits

- Confusion related to oxygen signs
  - When a resident utilizes oxygen an oxygen signs can be placed on the resident's door of the apartment.



18

**Next week's Webinar is canceled – July 6  
Resume July 13 at 12 noon**

19



**Q&A**

IHCA.ORG

20

## Contact Information

- Lori Davenport – IHCA/INICAL Clinical/Regulatory
  - [ldavenport@ihca.org](mailto:ldavenport@ihca.org)
  - 765-516-0148
- Amy Kent – Assistant Commissioner, IDH
  - [amkent1@isdh.in.gov](mailto:amkent1@isdh.in.gov)
  - 317-233-7289
- Janene Gumz-Pulaski – Infection Control, IDH
  - [jgumzpulaski@isdh.in.gov](mailto:jgumzpulaski@isdh.in.gov)
- Paul Krievins
  - [pkrievins@isdh.in.gov](mailto:pkrievins@isdh.in.gov)
- Kelly White – Reporting, IDH
  - [kewwhite@isdh.in.gov](mailto:kewwhite@isdh.in.gov)
- Tammy Alley – Vaccine Questions, IDH
  - [talley@isdh.in.gov](mailto:talley@isdh.in.gov)
  - 317-223-7441
- Randy Synder – Vaccine Questions, IDH
  - [rsnyder1@isdh.in.gov](mailto:rsnyder1@isdh.in.gov)
- Russell Evans
  - [russ@probarisystems.com](mailto:russ@probarisystems.com)
  - [outreach@probarisystems.com](mailto:outreach@probarisystems.com)
  - 317-804-4102
- Peter Krombach
  - [pkrombach2@isdh.in.gov](mailto:pkrombach2@isdh.in.gov)
- Paul Peaper – IHCA/INICAL President
  - [ppeaper@ihca.org](mailto:ppeaper@ihca.org)
- Dr. Shireesha Vuppalachchi – Clinical, IDH
  - [svuppalachchi@health.in.gov](mailto:svuppalachchi@health.in.gov)
- Brenda Buroker – Survey, IDH
  - [bburoker@isdh.in.gov](mailto:bburoker@isdh.in.gov)
  - 317-234-7340
- Jan Kulik
  - [jkulik@isdh.in.gov](mailto:jkulik@isdh.in.gov)
  - 317-233-7480
- Pam Pontones – CDC Guidance, IDH
  - [ppontones@isdh.in.gov](mailto:ppontones@isdh.in.gov)
  - 317-233-8400
- QSource – NHSN
  - Angeleta Hendrickson - [ahendrickson@qsource.org](mailto:ahendrickson@qsource.org) 317-735-3551
  - Teresa Hostettler - [thostettler@qsource.org](mailto:thostettler@qsource.org) 812-381-1581
  - Candace Lord – [clord@qsource.org](mailto:clord@qsource.org) 317-829-0143
  - Nedra Bridgewaters – [nbridgewaters@qsource.org](mailto:nbridgewaters@qsource.org) 317-678-9088
- Deeksha Kapoor – IHCA/INICAL Communications/PR
  - [dkapoor@ihca.org](mailto:dkapoor@ihca.org)
- Rob Jones – IDH Gateway Assistance
  - [rjones@isdh.in.gov](mailto:rjones@isdh.in.gov)
- David McCormick
  - [DMcCormick@isdh.IN.gov](mailto:DMcCormick@isdh.IN.gov)
- Dr. Lindsey Weaver
  - [lweaver@isdh.in.gov](mailto:lweaver@isdh.in.gov)
- **Langham Customer Service**
  - 866-926-3420
  - [Covidsupport@elangham.com](mailto:Covidsupport@elangham.com)
- Deanna Paddack – Infection Prevention, IDH
  - [dpaddack@health.in.gov](mailto:dpaddack@health.in.gov)
  - 317-464-7710
- Dave McCormick – Immunization Division, IDH
  - [DMcCormick@isdh.IN.gov](mailto:DMcCormick@isdh.IN.gov)
- Lauren Milroy – Epidemiology, IDH
  - [LMilroy@health.in.gov](mailto:LMilroy@health.in.gov)
- Caleb Cox – Infectious Disease Epidemiology, IDH
  - [calcox@health.in.gov](mailto:calcox@health.in.gov)
  - 317-232-7814

