

# Working Together to Create a Safer Living Environment



Senior  
Crimestoppers®



# The Senior Crimestoppers Program Helps Protect Everyone

Our mission is to deliver crime prevention services to ensure that a zero tolerance crime policy exists and is vigilantly maintained for the residents, staff, management, visitors, and vendors in our nation's senior housing facilities, HUD communities, and state Veterans homes which contribute to the improvement of a resident's overall quality of life.

Incidents of all types affecting anyone on the grounds of the community, regardless of severity and nature, are covered under the Senior Crimestoppers program umbrella. Incidents can include, but are not limited to, abuse, neglect, fraud, financial exploitation, theft, vandalism, sub-standard care, and any type of unethical behavior.





# Providing the Right Tools to Deter Crime

The Senior Crimestoppers program employs proven components to help provide safe, crime-free facilities for senior housing residents. The primary components of Senior Crimestoppers include:

## Tips Line, Cash Rewards, Guaranteed Anonymity

- Available 24 hours a day/365 days a year
- Rewards posted on each incident reported up to \$1,000.00
- Cash and anonymity overcomes the issues of fear and apathy
- Outlet for gaining information previously unknown to management
- Cash reward of \$500.00 for information on Worker's Compensation Fraud cases

## Personal Lock Boxes for Residents

Solves the number one problem associated with senior housing - theft, loss, or misplacement of personal property.

Three functions of the personal lock box:

- **Security** - a safe place to store and lock personal belongings
- **Constant Daily Reminder** - reminds all that see it of the program's existence
- **Reduces Liability** - protection against lawsuits and reduction of expenses caused by replacement of personal items

## Continuing Education

- In-service training video for management, staff, family members and visitors
- Signed Employee Oath Sheets in every staff member's file

## Facility Signage

- For use at all entrances and in high traffic areas
- A Membership Charter Plaque to hang in the lobby
- Durable outdoor yard signs
- Indoor window clings

## Corporate Compliance

Provides a tips line, a major component of an effective corporate compliance policy, that can be accessed from any location for the effective collection of information 24 hours a day/365 days a year.





## Benefits that Produce Real Results

Our goal is to help you provide safe and secure living environments for your senior housing residents through the operation of this nationally acclaimed crime prevention program. The program results show that it works effectively to reduce incident rates which create a safe and more secure living environment for your residents and all those who work in or visit this senior community.

**We Proudly Report a  
95%  
Reduction in Crime**

### Program Benefits

- Reduction in number and severity of crime incidents
- Improves quality of life for residents and positively impacts staff morale
- Anonymous information conduit to aid facilities with corporate compliance and state and federal mandates
- Liability reduction
- Effective risk management tool
- Positive awareness from survey teams and state examiners
- Marketing tool sets facility apart from others and increases positive community and media exposure
- Cash reward of \$500.00 for information on Worker's Compensation Fraud cases

### Protecting Seniors Should Be a Top Priority

"The Senior Crimestoppers program is a great opportunity to further protect our nation's senior citizens. The safety and well-being of all elderly residents living in long-term care facilities should always be a top priority, and this program strengthens our crime prevention efforts. It is wonderful to have a positive, proactive program that provides peace of mind and a better quality of life to all of those who live and work where the Senior Crimestoppers program is in place."

**- David Voepel, Executive Director  
Illinois Health Care Association**



## What People Are Saying About Senior Crimestoppers



“Partnering with Senior Crimestoppers was one of the best moves our facility made. It is a proactive program providing safety and security which enhances the quality of life for our residents. It also provides their families, the staff and the management peace of mind that the residents are being protected around the clock, and the program gives our Veterans an extra sense of security through the use of personal lockboxes. We have not had any reported theft since their installation.”

- **Melissa Jackson, Administrator,**  
**Vermont Veterans Home, Bennington, VT**

“Not only does the Senior Crimestoppers program provide peace of mind and confidence for the residents; but it also benefits the staff. When you care for vulnerable people it makes the caretaker vulnerable as well. I think the staff has a greater measure of confidence knowing that tools are in place so they can be protected and the staff that might make bad choices can be dealt with more effectively. I have seen positive experiences as a result of this program.”



- **Ray Dickison, Director of Housing and Support Services,**  
**Christian Care Communities, Louisville, KY**

“When we implemented the Senior Crimestoppers program we found it made a dramatic impact on the quality of our residents’ lives. The program you created reinforces the dedication to provide safer and more secure senior living communities for the residents who live here and the staff who works here. Thank you for helping us show how committed we are in creating a culture where crime is simply not tolerated.”



- **Administration,**  
**Oak Forest Health & Rehab,**  
**Winston-Salem, NC**



## Wish Comes True Grant

In addition to the components of the Senior Crimestoppers program, the Wish Comes True grant is made available annually to provide each sponsored facility a chance to improve the quality of life for one or more elderly residents as a benefit received from their sponsoring bank.

The wishes are as varied as the residents that receive them. Some wishes are voted on by a committee to improve the life of one resident, and some wishes are enjoyed by everyone living in the facility. Granted wishes include: a new wheelchair for a disabled resident who couldn't afford a new one; a man-made "snow day" for a group of Arizona Veterans complete with mittens, hot chocolate and a snow ball fight; a day trip to a major league baseball game including tickets, transportation, and everyone's favorite ballpark food; an outdoor adventure to a local landmark for a train ride; or a traditional American Indian powwow to celebrate the birthday of a 103-year-old resident so she could relive her childhood memories. These should be special days for the residents, and granting wishes lifts everyone's spirits and improves their quality of life for years to come!

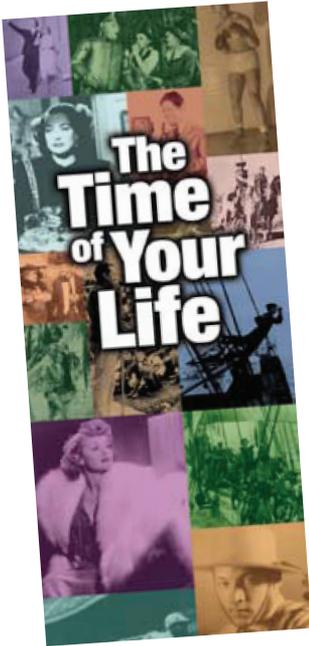
### Your Wish Has Been Granted!





# Senior Crimestoppers®

## Lights. Camera. Action.



As an added benefit of the Senior Crimestoppers program, each sponsored senior living facility receives The Time of Your Life, a nostalgic video series for residents, staff and family members designed to invoke memories from the past and aid the seniors in remembering and reliving the “good ole days” with a focus on history, music, news, sporting events, and pop culture from the 1920s through the 1980s.

Most facilities create special viewing events such as a roaring ‘20s movie night complete with fancy hats and feather boas or a movie theater-like event complete with popcorn, old fashioned concession candy and an old soda fountain, while others provide an outdoor drive-in atmosphere. No matter how you choose to use this video series, everyone will end up saying “Weren’t those days **The Time of Your Life?**”



*“For as long as humans have listened to music or viewed endearing images from their past, it has affected people’s sense of well-being, lifting their spirits, and calming their nerves. Research suggests that the right music or movie can create a better quality of life for our elderly.”*

- **Dr. Oliver Sacks,**  
**M.D. and professor of neurology**  
**at the NYU School of Medicine**

SeniorCrimestoppers.org

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