Rate Setting Overview Long Term Supports and Services Stakeholder Finance Work Group

Indiana Family and Social Services Administration
Office of Medicaid Policy and Planning
March 18, 2021



Why Reform Indiana's LTSS System?

From 2010 to 2030 the proportion of Hoosiers over 65 will grow from 13% to 20%. Indiana's disjointed system must be reformed to meet growing demand and to ensure Choice, drive Quality and manage Cost.

Choice: Hoosiers Want to Age at Home



- 75% of people over 50 prefer to age in their own home but only 45% of Hoosiers who qualify for Medicaid are aging at home
- The risk of contracting COVID and impact of potential isolation drives an even increased desire to avoid institutional settings

Cost: Developing Long-term Sustainability



- Indiana has about 2% of the U.S. population, but over 3% of nursing facilities
- LTSS members are 4% of Medicaid enrollment, yet 28% of spend only ~ 19% of LTSS spend goes to home and community-based services (HCBS)
- For next ten years, population projections show 28% increase in Hoosiers age 65+ and 45% increase in Hoosiers age 75+

Quality: Hoosiers Deserve the Best Care



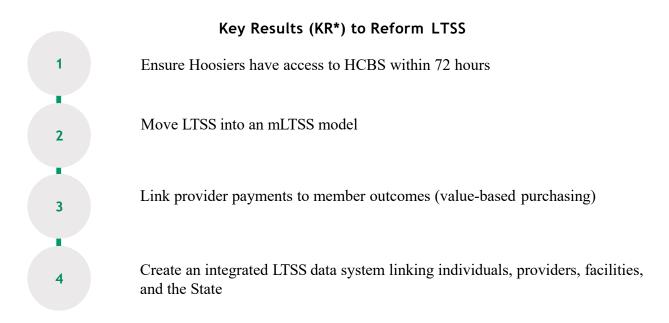
- AARP's LTSS Scorecard ranked Indiana 44th in the nation
- LTSS is uncoordinated and lacks cultural competency
- Payment for LTSS services is poorly linked to quality measures and not linked to outcomes



Indiana's Path to LTSS Reform

Our Objective

- 1) 75% of new LTSS members will live and receive services in a home and community-based setting
- 2) 50% of LTSS spend will be on home and community-based services



^{*}All KR work will be coordinated with Medicaid supplemental payment reform and depends upon finalization of federal guidelines

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Rate Methodology Goals and Objectives

To develop rate methodologies that comply with Centers for Medicare and Medicaid Services (CMS) rules and achieve the following:

- 1. Alignment and Transparency bring continuity and alignment across the rate methodologies and rates for all programs, providing a consistent framework
- 2. Sustainability facilitate adequate participant access to services and be sustainable under the FSSA budget and operations
- 3. Promotion of Person-Centeredness and Value-Based Purchasing striving to align provider and participant incentives to achieve access to person-centered services, encourage appropriate utilization, and drive healthy outcomes for all Hoosiers that we serve



Agenda

- Introduction / Rating Anomalies
- Provider Rate Setting
 - Base Rates
 - Supplemental Programs
- Capitation Rate Setting
- Rating Issue Examples
- Next Steps



Actuarial Concept: Rating Anomaly

a-nom-a-ly – something that deviates from what is standard, normal, or expected



Rating Anomaly – Examples *Unexpected Pricing Combinations*







Rating Anomaly – Examples *Unexpected Pricing Combinations*



3 Ounces for \$0.95







9 Ounces for \$3.00



Rating Anomaly – Examples *Unexpected Pricing Combinations*









ORIGINAL LESS SALT.

9 Ounces for \$3.00



Home and Community-Based Services 2019 Rate Setting – Rating Anomalies

	Adult Day Service				
	Level 1 Level 2 Level 3				
Current Rate (15 minutes)	\$3.06	\$3.06	\$3.06		

	Case Management		
	A&D Waiver	TBI Waiver	
Current Monthly Rate	\$150.00	\$100.00	

Rating Anomaly #1

Same rate is paid for members that require different levels of service

Rating Anomaly #2

Different Rate is paid for same service

Rating Anomalies can result in some Medicaid enrollees experiencing additional challenges in accessing needed services.



Provider Rates

- Base Rates
- Supplemental Payments

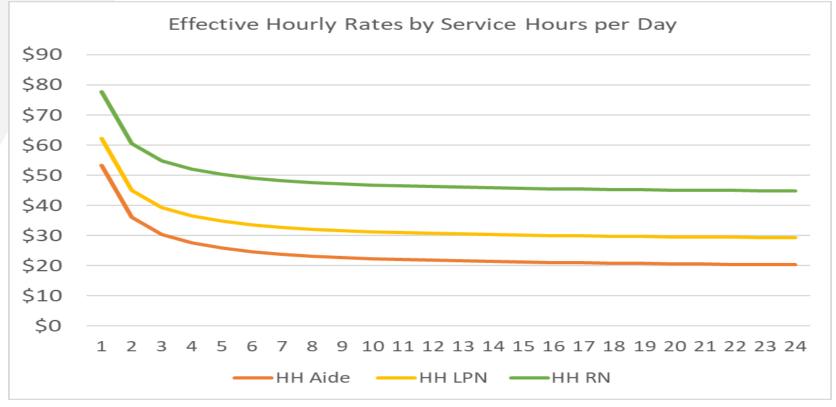


Provider Base Rates Examples of Current Rating Methodologies

Less Complex		Moderate (More Complex	
Hospice	Home Health	Adult Day Care	Assisted Living	Nursing Facility
Medicaid Rates aligned with Medicare Rates	Rates had been set using cost reports, are now frozen pending new methodology	Rates set using combination of provider surveys and data from US Bureau of Labor Statistics	Rates set as a composite of rates for similar HCBS services	Rates set individually for each of 500+ facilities based on cost report data



Provider Base Rates Home Health Services



	HH Aide	LPN	RN	
Hourly Rate :	\$18.88	\$27.82	\$43.34	
Plus Overhead				
Daily Rate:		\$34.50		



Provider Base Rates Adult Day Service - Moderate Rating Complexity

Rate Component	Level 1	Level 2	Level 3	Note
Direct care worker wage	\$11.80	\$11.80	\$11.80	Default wage with 4% inflation
Staffing ratio	3.5:1	3.25:1	3:1	Informed by waiver requirements
Supervisor wages	\$15.75- \$31.16	\$15.75- \$31.16	•	Mix of BLS Indiana median wage for RNs, LPNs, Psychiatric Aides and Healthcare Support Workers with 4% inflation
Supervisor span of control	10:1-4:1	10:1-4:1	10:1-4:1	Mix of ratios by supervisor type
Labor cost	\$ 1.75	\$ 2.16	\$ 2.53	Default 19% benefits, 6% productivity and 3% PTO
Administration	\$ 0.44	\$ 0.54	\$ 0.63	Default 25% administration
Program support	\$ 0.10	\$ 0.13	\$ 0.15	Default 6% program support
Food cost	\$ 0.35	\$ 0.35	\$ 0.35	Based on \$12 per day
Proposed rate (15 minutes)	\$ 2.64	\$ 3.18	\$3.66	
Current A&D rate	\$ 3.06	\$ 3.06	\$ 3.06	
A&D rate Change	-13.6%	+4.1%	+19.6%	



Provider Base Rates Assisted Living Rate Composite – Moderate Complexity

Attendant Care

Labor Cost: \$4.40

Administration: \$1.10

Program Support: \$0.26

EVV⁽¹⁾: \$0.05

Total: \$5.82 (15 minutes)

Home Maker

Labor Cost: \$3.66

Administration: \$0.92

Program Support: \$0.37

EVV⁽¹⁾: \$0.05

Total: \$4.99 (15 minutes)

Respite - LPN

Labor Cost: \$8.03

Administration: \$2.01

Program Support: \$0.48

EVV⁽¹⁾: \$0.05

Total: \$10.57 (15

minutes)

Adult Day Service (Level 2)

Labor Cost: \$2.16

Administration: \$0.54

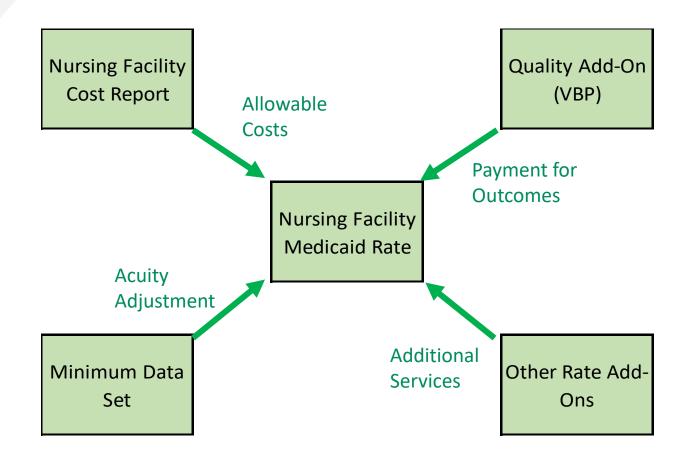
Program Support: \$0.35

Food: \$0.35

Total: \$3.40 (15 minutes)

Assisted Living (Level 2)			
Attendant Care – Agency (4 units)	\$23.28		
Home Maker – Agency (4 units)	\$19.96		
Skilled Nursing (1.5 units, mix of LPN and RN)	\$16.41		
Adult Day Service – Commercial (3 units)	\$10.20		
Meals (2 meals)	\$6.00		
Emergency Response (0.03 monthly units)	\$1.83		
Non Medical Transportation (0.3 trips, 2 miles per trip)	\$2.53		
Proposed Daily Rate	\$80.21		
Proposed Monthly Rate (29.7 days)	\$2,382.24		

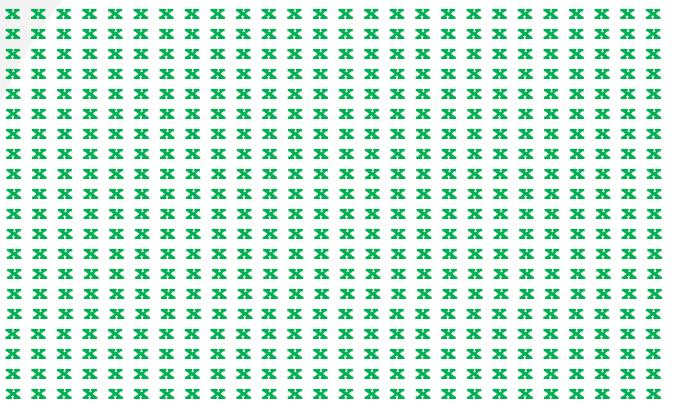
Provider Base Rates Nursing Facility – Most Complex





Provider Base Rates Nursing Facility – Most Complex – Most Labor Intensive

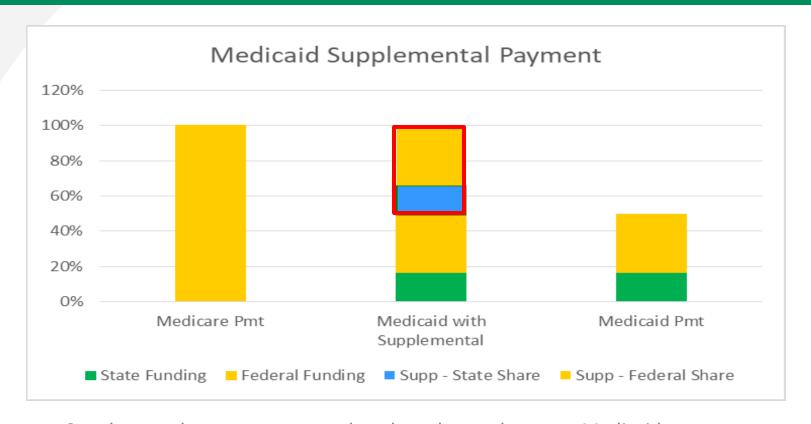
520 Rate Calculations:



- Complex rating calculation is performed for each of 520 nursing facilities
- Rates are set annually and undated quarterly for acuity changes
- Retro adjustments may be made based on audit findings



Provider Rates Supplemental Payments



- Supplemental payments are used to close the gap between Medicaid and Medicare reimbursement levels
- Supplemental programs are often referred to as Upper Payment Limit (UPL) programs



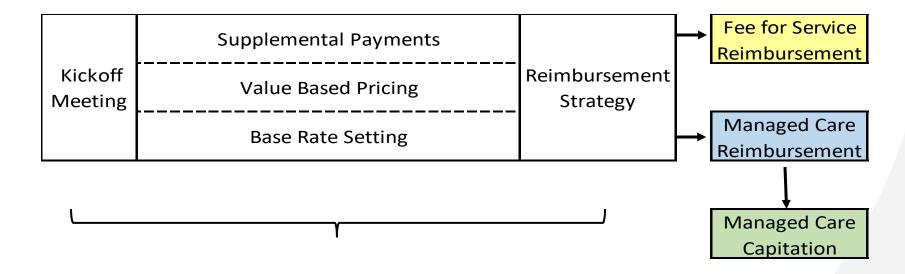
Provider Rates Supplemental Payments

- Supplemental payments have received significant focus in recent years from CMS / Federal government due to acceleration of supplemental expenditures
- Proposed regulatory changes (Medicaid Fiscal Accountability Regulations or MFAR) were not finalized, but have highlighted areas of concern that will need to be addressed for current programs
- CMS recently released a "preprint" application for directed payment arrangements which calls for more reporting around quality measures and provider contributions
- In the near future, FSSA will be focusing on modifications needed to retain existing supplemental programs and is not planning to add any new supplemental programs

Capitation Rates



LTSS Reimbursement Review



Stakeholder Involvement

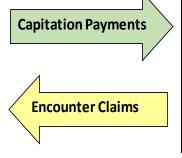
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Risk Transfer /Capitated Payment Current Example - Indiana Medicaid - 2018

2018 Capitation Payments = \$6.0 Billion

State of Indiana



Managed
Care
Entities



Hospitals,
Physicians,
Pharmacy Benefit
Managers, Other
Providers

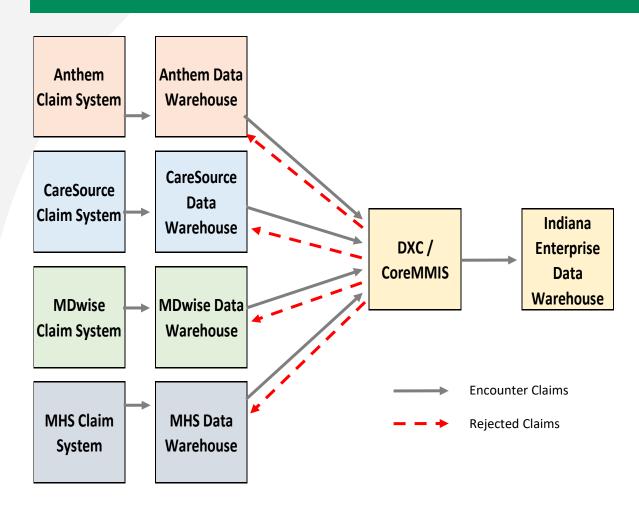
Benefit - Cost of coverage is predictable and easy to budget 2018 Encounter Claims = \$5.4 Billion

MCEs provide copies of provider claims to show how capitation revenue has been spent

Benefit - MCEs receive stable funding stream 2018 MCE Claim
Payments = \$5.5 Billion



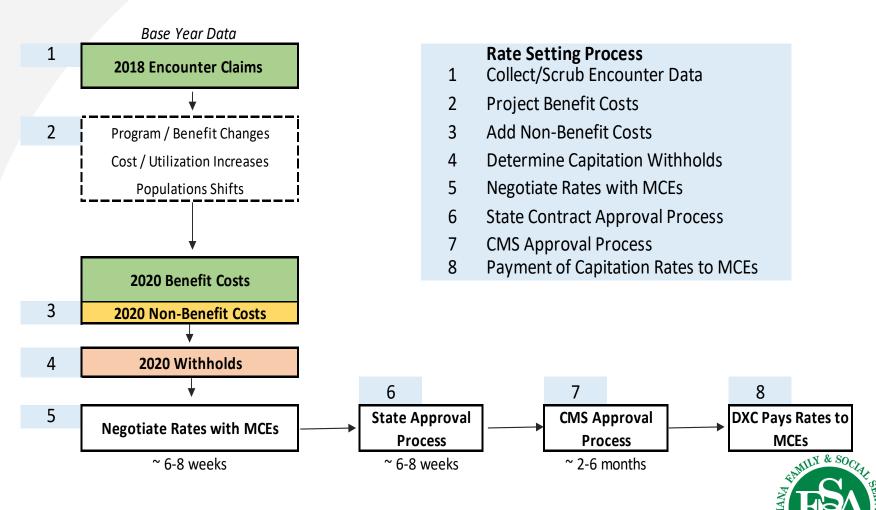
Capitation Rate Setting - Encounter Data Collection Challenges with Validation Process



- MCEs send Encounter Claims to the State: files have ~1,000 fields
- Front end edits may cause claims to be rejected and returned to the MCEs
- Duplicate and replacement claims can be difficult to reconcile
- Each of the MCE's encounter claims in the EDW is compared to that MCE's financial data to determine completeness



Capitation Rate Setting



Capitation Rate Setting - Sample Rates

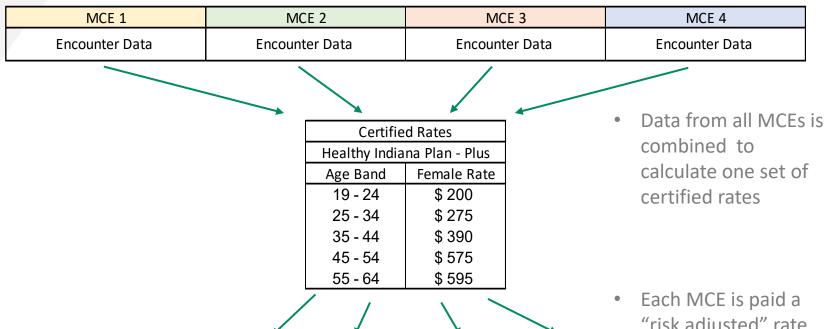
Hoosier Healthwise		
Newborns	\$ 824.80	
Preschool	131.69	
Children	146.76	
Adolescents/Adults	192.79	
Pregnant Women	460.93	

Hoosier Care Connect		
Adult	\$ 1,572.14	
Child	793.99	
Foster	391.94	
Dual	480.84	

Health Indiana Plan - HIP Plus			
Age	Male	Female	
19 - 24	\$ 209.99	\$ 189.92	
25 - 34	322.99	265.41	
35 - 44	416.45	424.67	
45 - 54	628.29	590.09	
55 - 64	656.50	595.23	

- Rates shown above are examples of "base" 2018 monthly capitation rates
- MCEs are each paid different rates, based on the health status of their covered population
- CMS requires an actuarial certification that encounter data is the primary data source used for capitation rate setting
- 2018 Encounter data was used to set 2020 capitation rates

Capitation Rate Setting - Sample Rates



HIP - Plus	MCE 1	MCE 2	MCE 3	MCE 4
Age Band	Age Band	Female Rate	Age Band	Female Rate
19 - 24	\$218	\$ 180	\$176	\$ 208
25 - 34	\$300	\$248	\$242	\$286
35 - 44	\$425	\$351	\$343	\$406
45 - 54	\$627	\$518	\$506	\$598
55 - 64	\$649	\$536	\$524	\$619

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"risk adjusted" rate based on the relative

members

acuity of their

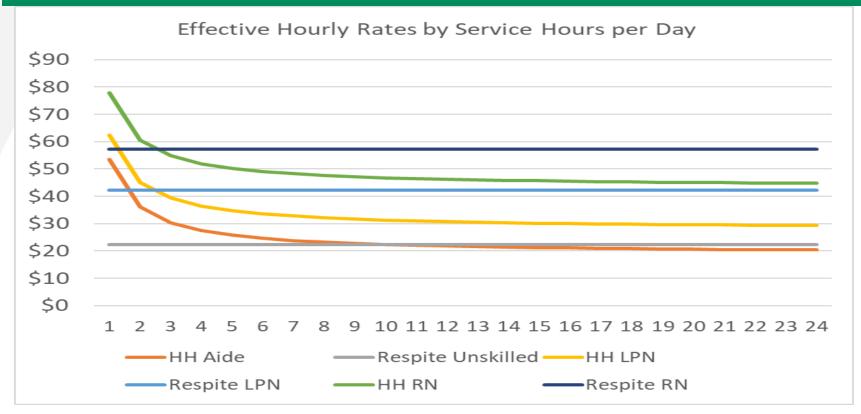


Rating Issue Examples

- Home Health vs. Waiver Rates
- Nursing Facility VBP Add-on vs.
 UPL Supplemental Payments



Rate Setting Issue Home Health Rates vs. Waiver Respite Rates



- Home Health Reimbursement features a daily "overhead" payment that results in higher effective rates for shorter visits
- Hourly rates for waiver respite care include overhead costs
- The result is a mismatch for individuals who are eligible for both types of coverage



Rate Setting Issue Nursing Facility VBP Payments vs. UPL Payments



- Facility A and Facility B have identical populations, but Facility A receives no VBP quality add-on and Facility B receives the maximum quality add-on
- Facility B will receive a smaller UPL payment as both facilities are increased to the same Medicare rate



Next Steps

- Stakeholder Feedback on Rate Setting
- Focused Smaller Group meetings to be scheduled for more detailed discussions

