

Indiana Long Term Care Transformation Stakeholder Workgroup - HEA 1493 Action Steps

Ensure Availability of HCBS Options – Focus on Access

- A. HCBS Options ensure diversion from unnecessary institutionalization at hospital discharge, loss of caregivers, and other events that traditionally result in institutionalization.
- B. HCBS Options ensure that persons who wish to move into or across community settings know about and have access to needed person-centered transition and diversion services and supports, within available resources.
- C. HCBS Options provides statewide coordinated access to HCBS.
- D. HCBS Options assess to provide a more complete picture of a person’s abilities and needs.

Action Step	Legislation Change Required	Indiana Administrative Code Change Required	Waiver or State Plan Change Required	Estimated timeline to implement	Already in progress
Raise the standards for case managers and the expectations for levels of coordination between care providers. (p. 38)		●	●	9 months	●
Maintain more than adequate approval levels to assure that all those who qualify can access A&D Medicaid waiver services. (p. 45)				ongoing	●
Establish a more streamlined process that allows persons to access HCBS while the financial eligibility determination process is occurring. (p. 53)	●	●	●	18 to 24 months	
Implement an options counseling trigger for individuals staying longer in nursing facilities. (p. 58)		●		6 months	●
Train medical staff and discharge planners to educate individuals about all LTSS options. (p. 58)		●		6 months - ongoing	●
Amend Indiana’s State Plan to add services such as targeted case management and other transition supports. (p. 61)		●	●	12 months	
Continue marketing and branding of INconnect Alliance brand. (p. 61)				ongoing	●
Build partnership with Indiana 211 for community resources and I&A support. (p. 61)			●	6 months	●
Expand functionality of the INconnect Alliance website. (p. 61)				6 to 24 months	●
Strengthen designation requirements for INconnect Alliance members/ADRCs. (p. 62)		●		12 months	●
Pursue FMAP and MAC reimbursement for ADRC functions. (p. 62)		●	●	9 to 18 months	●



Ensure Availability of HCBS Options – Focus on Housing and Supports

- E. HCBS Options are comprehensive enough to allow a person to maintain or improve their independence or slow the deterioration and address the person’s increasing needs as the person ages.
- F. HCBS Options include the delivery of health-related tasks by non-licensed personnel with appropriate training, and/or delegation and oversight by medical professionals.
- G. HCBS Options are supported by housing that is affordable, accessible, safe, integrated and available, meets person’s needs and considers the person’s preferences.

Action Step	Legislation Change Required	Indiana Administrative Code Change Required	Waiver or State Plan Change Required	Estimated timeline to implement	Already in progress
New Medicaid service option for support services in congregate settings, i.e. housing with services as described in IC 12-10-15. (p. 26)	●	●	●	9 months	●
Enhance the current dementia care or specialty care competencies. (p. 26)		●	●	9 to 18 months	
Create a State Plan on special needs housing. (p. 28-29)				12 months	
Combine the waiver service and State Plan home health prior authorization processes. (p. 34)		●	●	12 months	
Increase the use of the healthcare coordination service on the A&D waiver. (p. 35)		●	●	9 months	●
Expand the use of consumer-directed care and structured family care. (p. 40)		●	●	9 to 18 months	
Explore ways to create more universal waiver programs – children’s services waiver; roll TBI into existing waivers. (p. 42)		●	●	18 to 24 months	●
Develop a Medicaid HCBS program focused on at risk individuals not yet at nursing facility level of care. (p. 44)		●	●	18 to 24 months	●
Select and implement an evidence based caregiver assessment tool and new caregiver support services. (p. 45)		●	●	18 to 24 months	

Support Unpaid Caregivers

Supporting Unpaid Caregivers provides a range of support services to ensure that caregivers are healthy, able to improve caregiving skills, and remain in a caregiving role.

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Develop a Medicaid HCBS program focused on at risk individuals not yet at nursing facility level of care. (p. 44)		•	•	18 to 24 months	•
Select and implement an evidence based caregiver assessment tool and new caregiver support services. (p. 45)		•	•	18 to 24 months	
Continue marketing and branding of INconnect Alliance brand. (p. 61)				ongoing	•
Create a comprehensive resource site for family caregivers, including links to training resources. (p. 62)				6 months	•

Mitigate Workforce Challenges

Mitigating Workforce Challenges ensures that persons have access to a home and community-based direct service workforce (paid and unpaid) that meets their unique needs and preferences.

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Combine the waiver service and State Plan home health prior authorization processes. (p. 34)		•	•	12 months	
Review the use of Medicare home health hours as part of the State Plan home health prior authorization process. (p. 34)				6 months	
Align understanding of scope of practice regulations. (p. 35)		•	•	6 to 9 months	
Expand the use of consumer-directed care and structured family care. (p. 40)		•	•	9 to 18 months	
Develop a Medicaid HCBS program focused on at risk individuals not yet at nursing facility level of care. (p. 44)		•	•	18 to 24 months	•



Reduce Fragmentation within and across Programs

- A. Reducing Fragmentation increases cost efficiency enabling care to spread across those in need.
- B. Reducing Fragmentation improves program effectiveness increasing quality of life.

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Align understanding of scope of practice regulations. (p. 35)		•	•	6 to 9 months	
Increase the use of the healthcare coordination service on the A&D waiver. (p. 35)		•	•	9 months	•
Raise the standards for case managers and the expectations for levels of coordination between care providers. (p. 38)		•	•	9 months	•
Convene a workgroup to review overlap in process, clarify roles, identify changes to the oversight process, or organizational structures. (p. 41)				6 months	
Explore ways to create more universal waiver programs – children’s services waiver; roll TBI into existing waivers. (p. 42)		•	•	18 to 24 months	•
Develop a Medicaid HCBS program focused on at risk individuals not yet at nursing facility level of care. (p. 44)		•	•	18 to 24 months	•
Establish a more streamlined process that allows persons to access HCBS while the financial eligibility determination process is occurring. (p. 53)	•	•	•	18 to 24 months	
Continue marketing and branding of INconnect Alliance brand. (p. 61)				ongoing	•
Build partnership with Indiana 211 for community resources and I&A support. (p. 61)			•	6 months	•
Expand functionality of the INconnect Alliance website. (p. 61)				6 to 24 months	•
Strengthen designation requirements for INconnect Alliance members/ADRCs. (p. 62)		•		12 months	•

Informed Decision Making/Person Centered Delivery

- A. Informed Decision-Making/Person Centered Delivery includes coordination of services and supports such as:
- i. Evaluation and/or re-evaluation of financial and/or functional eligibility;
 - ii. Assessment and/or reassessment of the need for services;
 - iii. Development and/or review of a person centered plan;
 - iv. Coordination of multiple services and/or among multiple providers;
 - v. Linking participants to other Federal, state and local programs;
 - vi. Monitoring the implementation of the person centered plan
 - vii. Addressing problems in service provision; and
 - viii. Responding to crises
- B. Informed Decision-Making/Person Centered Delivery ensures that planning:
- i. fully involves the person, others selected by them (family, friends), and guardians in directing the planning process and identifying and developing a plan with specific goals and activities that reflect what is important to the person.
 - ii. shifts the paradigm to a person-centered approach, the professionals take their lead from the person, designing a service delivery plan to meet their specified goals, needs, and desired outcomes, providing what is both important to the person as well as what is important for him/her.

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